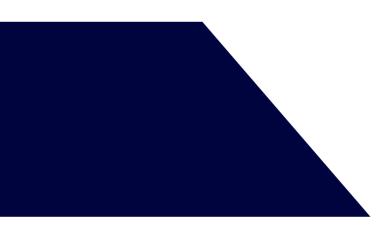


## Welcome

The past few years have seen strong headwinds for the global economy, and the ACT building and construction industry and our organisation has not been immune. Over the past several years, Master Builders ACT has expanded its services to members, with the purchase of Southern Training Organisation and the establishment of MBA Legal. This year, the focus has been on consolidating our service offerings to members to ensure we are prepared and available to support our members when they need us.

Our bi-annual member survey was conducted early in 2023, with outstanding results. Master Builders ACT received a net promoter score of +52, which is regarded as excellent. Members expressed high levels of satisfaction, with scores ranging from 78% to 95% in categories such as staff, quality, and responsiveness. The survey also reveals that members join for specialist advice, products, and training, with 40% becoming members when starting new businesses.



Financially, Master Builders ACT is in a robust position, with improved cash reserves since the initial impact of COVID-19 in 2020/21. Diverse income sources have mitigated risks during economic challenges, with membership and training income experiencing substantial growth. The acquisition of Southern Training Organisation regional **NSW** in has contributed to total training income surpassing \$5 million.

The Executive Committee and the Senior Leadership Team are optimistic and enthusiastic about what the next 12 months will bring to our organisation and to the broader ACT building and construction industry, despite continuing economic pressure, housing approval decline, and concern over the impact industrial relations reforms will have on our members. We thank all our members for their ongoing support this year and look forward to continue working with you into the future.

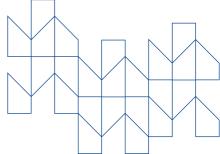
Frank Porreca
President

Michael Hopkins

Chief Executive Officer







## Purpose, Vision, Mission & Values

### **PURPOSE**

To lead and support the ACT building and construction industry.

#### VISION

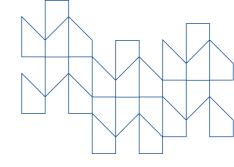
A safe, productive, and successful building and construction industry.

### **MISSION**

To deliver quality training and services to members and industry, and work with government to grow the construction industry.

#### **VALUES**

Collaboration | Community | Leadership | Quality | Respect | Trust



### What we do

As an association that exists to serve its members, we're the industry's voice, its supporter and its mentor - we exist to drive success for members, in whatever form that might be.



### Providing expert assistance and advice

Access help across a range of areas including legal advice, contracts, disputes, employment and wages, & WHS requirements.



### Keeping you up to date

We are the go-to source of practical and relevant building information. We keep our members informed with regular updates on changes to laws, codes, regulations, employment and wages, health, safety, sustainability & environment.



### **Training your team**

As industry leaders, we deliver relevant and practical training courses that help move the industry forward, which includes carpentry apprenticeships. Whether you need a qualification to apply for a licence, or training to broaden your job opportunities, we have the course for you.

### Celebrating your achievements

We hold the Excellence Awards to recognise the quality projects delivered by our members throughout the year, as well as the CCF Earth Awards, Apprentice Awards and the Annual Dinner to recognise member milestones. Our Women in Construction group and our events calendar continues to grow.





## Members



## 1,002 total members



commercial builders



suppliers



366
residential
builders



268 subcontractors



49
civil contractors

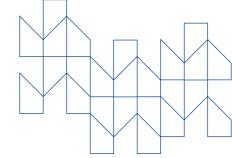


130

professional members



19



# MBA Executive Committee



FRANK PORRECA
PRESIDENT

Frank is the Owner and Director of Benchmark Projects Pty Ltd. Prior to being elected as President in 2021, Frank held various positions including Treasurer and the Residential Sector Chair.

MARK BAUER
COMMERCIAL SECTOR REPRESENTATIVE

Mark is the Managing Director of Manteena Group. He joined the MBA Executive Committee in mid-2023.





BRYAN LEEMING
PROFESSIONAL SECTOR REPRESENTATIVE

Bryan is a Director of Connected Projects Pty Ltd. In addition to being the current Professional Sector Representative, Bryan previously held the Residential Sector Representative position. Bryan is also the Chair of MBA Group Training Limited.

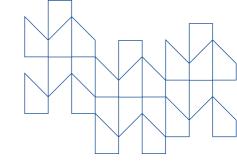
NICK ZARDO
CIVIL SECTOR REPRESENTATIVE

Nick is the Director of Guideline ACT.

Nick is the Civil Sector Representative, the President of CCF

ACT and the Treasurer for CCF Australia.







### **SARAH FLANAGAN**SUBCONTRACTORS & SUPPLIERS REPRESENTATIVE

Sarah is the Head of New Homes and Volume Builds at e&s. Sarah is the Subcontractors and Suppliers Sector Representative and was instrumental in the foundation of our Women in Construction program.

JASON TANCHEVSKI
RESIDENTIAL SECTOR REPRESENTATIVE

Jason is a Director of Classic Constructions, and has been the Residential Sector Representative since 2021.





**GRACIETE FERREIRA**MBA AUSTRALIA DIRECTOR

Grace is a Director of Pacific Formwork.

Grace is a former MBA ACT President and Subcontractors & Suppliers

Representative. Grace is the MBA ACT appointed Director to the Master

Builders Australia Board.

**SIMON BUTT**EXTRAORDINARY COMMITTEE MEMBER

Simon was previously the Managing Director of Manteena. Simon is a former MBA President and Commercial Sector Representative. Simon was Master Builders Australia President from 2019-2022.



# MBA Group Training Limited



**BRYAN LEEMING**CHAIR

MICHELLE TIFAN DIRECTOR

Michelle is a Production Manager at Brooks Marchant, and has been a Director of MBA Group Training Limited since 2019.

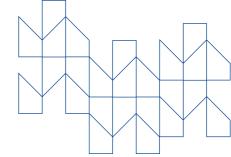




**BEN MCGEECHAN**DIRECTOR

Ben is a Director of BAL Building, and has been a Director of MBA Group Training Limited since 2019.





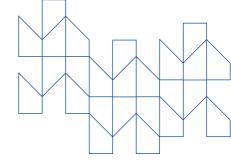
# Financial Statements

The Financial Statements for the year ended 30 June 2023 have been prepared on a consolidated basis, including the following entities:

- Master Builders Association of the ACT
- · MBA Group Training Limited
- Southern Training Organisation Pty Ltd, and
- MBA Legal Pty Ltd.

The group financials were audited by RSM Australia, in accordance with the Australian Accounting Standards and the requirements imposed by the Fair Work (Registered Organisations) Act 2009.

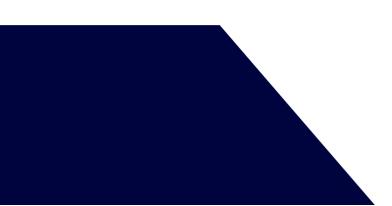
A copy of the finanicals are provided to members in accordance with notification requirements.



## Corporate Governance

### MANDATORY REPORTING REQUIREMENTS

Master Builders ACT and its associated entities is subject to a range of mandatory reporting requirements covered by various legislation. This includes reporting to the Fair Work Commission on registered organisation activities, ASQA as a registered training organisation, as well as ongoing compliance requirements with the ACNC.



### **COMPLAINTS**

Master Builders ACT is committed to resolving complaints quickly and fairly. We empower our people to resolve issues as they arise. All complaints and grievances are recorded. Complaints can be submitted in writing to: Master Builders ACT, PO Box 1211, Fyshwick ACT 2609.

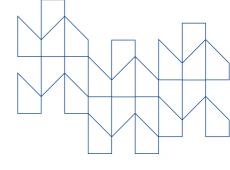
#### **PRIVACY POLICY**

The privacy and confidentiality of the personal information of our members, stakeholders and other parties is of the highest importance. Master Builders ACT is committed to protecting privacy through the responsible collection, use, storage, and disclosure of personal and sensitive information. We seek to effectively comply at all times with Privacy Legislation and other laws regulating the collection, storage, quality, use and disclosure of personal and sensitive information. A copy of Master Builder's ACT privacy policy is available at mba.org.au.

### CODE OF CONDUCT

As an industry leader, Master Builders ACT encourages members to abide by high ethical standards. Members are responsible for conducting their business in a professional, fair and honest manner and must abide by the Master Builders ACT Code of Conduct. A full copy of the Code of Conduct is available at mba.org.au.





# **Celebrating Excellence**

**2023 HOUSE OF THE YEAR** 

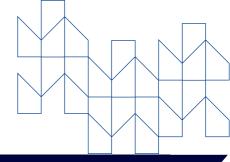
Manteena, Architects Ring & Associates and Archertec Interiors, Deakin











**2023 PROJECT OF THE YEAR** 

Construction Control, Canberra Grammar





**2023 CONSTRUCTION** 



