



MASTER BUILDERS ACT ANNUAL REPORT 2020-21



MASTER BUILDERS
AUSTRALIAN CAPITAL TERRITORY



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DELIVERING ON OUR PURPOSE

**OUR PURPOSE IS TO LEAD AND
SUPPORT THE ACT BUILDING AND
CONSTRUCTION INDUSTRY**



Member support/
Engagement



Training



People

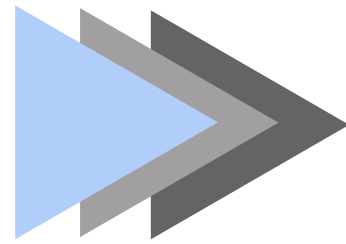


Community



Finances

PRESIDENT & CEO MESSAGE



2021

It is impossible to report on the 2020-21 year without acknowledging the profound impact that the COVID-19 pandemic has had on the ACT community, our industry and our organisation.

The 2020-21 reporting year begun as the ACT was emerging from the first COVID-19 lockdown. The pandemic recovery phase demonstrated the benefits of our MBA federation which was used to full effect to advocate for significant economic stimulus for the building and construction industry from the Federal and ACT Government's. This stimulus meant the building and construction industry led the ACT's economic recovery due to the 3:1 multiplier impact of investment in the construction industry.

The COVID-19 pandemic has demonstrated many things to the ACT community, one being that our industry puts workplace safety ahead of all other priorities. Our industry quickly embraced new safety protocols so that we could keep working through 2020.

These protocols were equally embraced by the MBA to keep our staff and students safe through the pandemic. Through this period, the MBA provided great stability and service to our members. While we advocated to keep the industry working, and then for the introduction of economic stimulus, the MBA team fielded thousands of enquiries from members and continued to provide high quality training to apprentices and the local industry.

ADVOCACY

Our advocacy continued in the recent months when the ACT lockdown meant the building and construction was shutdown for more than 3 weeks. The MBA worked closely with the ACT Government to have our industry reopened ahead of many other industries. The MBA and MBA Group Training benefited from Government support throughout the year which was used to retain our staff and provide continued employment for our apprentices.

TRAINING

Adding to our training offering, this year MBA Group Training (MBAGT) purchased Southern Training Organisation (STO). The MBA ACT and STO have partnered for more than 7 years to provide high risk training for the construction industry in Canberra and Bega. With MBAGT purchasing STO in June 2021 we can now offer a greater range of training for our industry and build upon MBAGT's reputation as a quality training partner for our industry.

INFRASTRUCTURE

A feature of the 2020-21 year was the ACT election held in October 2020. The MBA was a strong advocate for our industry calling for increased infrastructure spending, support for local businesses, increased support for apprenticeships, and planning reform. Now that the election is completed, we are working cooperatively with officials to ensure the interests of our members is considered when new policies are implemented.



Despite the headwinds of 2020, the MBA made a number of investments which will help provide safer training and improved member services, including:

- Establishing MBA Legal, a fee-for-service law firm dedicated to providing affordable legal advice to MBA members.
- Expansion of our apprentice training workshop to allow safer training spaces for our students.
- Refurbishment of the MBA ground floor office, reception and classrooms.

The MBA also provided a greater range of member events, including a series of events focused on supporting women in the construction industry, and ACT Government funded pre-apprentice programs to attract more women into trade and civil construction careers. Both programs have been extremely successful.

A highlight of the year was witnessing the generosity of our members, led by Kane Constructions and supported by our partners, Ginninderry and Hands Across Canberra, to start construction of the MBA's next charity house project at Strathnairn. This house will be designed, built and sold by women to highlight the capability and contribution of women in our industry.

While the duration and full impacts of the pandemic is uncertain, the MBA entered FY21 in a strong position. We start the new financial year with a strong balance sheet, with a motivated team, ready to support our members and students through whatever challenges the new year brings.



Graciete Ferreira
President



Michael Hopkins
Chief Executive Officer



1,048 MBA MEMBERS AS AT 30 JUNE 2021

6,805
STUDENTS TRAINED

186
APPRENTICES TRAINED

2,104
ATTENDEES AT EVENTS

7,910
MEMBER ENQUIRIES ANSWERED

**YEAR IN
SUMMARY**

WHY MEMBERS BELONG WITH THE MBA

“To become better informed, better trained, better networks and to assist the region in becoming better at what we do” – Civil Contractor

“Good source of local information. Did a great job updating members during covid.” – Consultant

“I want to be up to date with information and issues affecting builders in the ACT. I use the MBA for support when I have questions and don’t know where to direct my enquires. MBA is a great resource.” – Residential Builder

“MBA supply a number of services for builders. You feel more presentable to clients when you’re a member. It’s a one stop shop for all your builder services and insurance requirements. You have the backing of the MBA when needed.” – Residential builder

SUPPORT DURING COVID

“I would like to send out a big thanks to all the MBA staff for all your hard work during covid to keep us safe and at work. Great job.”

“Thank you again for your assistance! I appreciate your efforts and those of the MBA during this difficult period of time.”

“I would just like to say a big thank you for organising the ‘Pop Up Covid Vaccination’ on Saturday. The way that everything worked was very smooth, just park up fill out the form and wait a short while for the jab.”

MBA LEGAL

“Thank you so much for all the hard work you and your team have done for me. I REALLY!!!! Appreciate it. In the 30 odd years that I have been a member of the MBA I don’t think I really used my membership to its full capacity. This year has made it all worthwhile. I am extremely grateful for your efforts.”

WHAT OUR MEMBERS SAID





IN THE PAST YEAR, WE HAVE LAUNCHED SOME EXCITING NEW COURSES:

CERT III IN BUSINESS - The nationally recognised BSB30120 Certificate III in Business course aims to provide you with the skills and knowledge for a career in business.

OZHELP WELLBEING - This course provides participants with the skills and knowledge to advocate for and feel empowered about personal wellbeing in the workplace. It involves developing and applying basic knowledge of factors that may influence wellbeing, both positively and negatively.

MICROSOFT PROJECTS (BEGINNER & INTERMEDIATE) - These courses are specifically designed to assist project managers in: developing a schedule, assigning resources to tasks, tracking progress, managing the budget, and analysing workloads.

TRAINING

MBA EXECUTIVE COMMITTEE



Grace Ferreira – President

December 2021 marks five years of MBA ACT being lucky to have Grace as our President. Grace previously held positions on the Subcontractors and Suppliers Council. Grace is the ACT nominee on the Board of MBA Australia, and represents MBA ACT on a number of committees, including the Training Fund Authority.



Frank Porreca – Treasurer

Frank is a Director of Benchmark Projects and has been a member of the MBA Executive Committee for many years, previously holding the position of Residential Chair.



Matthew Rayment – Commercial Chair

Matt is the Chief Operating Officer at PBS Building. He has been a member of the Commercial Sector Council, and its Chair, since 2018. Matt is the Chair of the MBA Group Training Limited Board, and the Southern Training Organisation Pty Ltd Board.



Nick Zardo – Civil Contractors Chair

Nick is the Director of Guideline ACT, and also President of the Civil Contractors Federation ACT. Nick also represents the ACT civil sector on the board of CCF National.



Jason Tanchevski – Residential Chair

Jason is a Director of Classic Constructions and was appointed to the Residential Chair position in June 2021.



Rosa Josifoski – Subcontractors and Suppliers Chair

Rosa is a Director of MPR Scaffolding, and recently stepped up to the position of Chair, having held the Alternate Chair position for a number of years.



Bryan Leeming – Professional Chair

Bryan is a Director of Connected Projects and stepped in the vacant Professional Chair position in June 2021. Bryan previously held this position until October 2018, when he was elected as Residential Chair. Bryan is a Director of MBA Group Training Limited and Southern Training Organisation Pty Ltd.



Anisha Sachdeva Marar – Civil Contractors Alternate Chair

Anisha is a Director of Huon Contractors, and the Alternate Chair of the Civil Contractors Sector. Anisha is also a Director of Civil Contractors Federation ACT.



Simon Butt – Extraordinary Committee Member

Simon was appointed as an Extraordinary Committee Member by the MBA Executive in September 2018. Simon has now retired from his position with Manteena, but remains as President of Master Builders Australia, which he will continue to hold until the end of 2022. Simon previously held the position of President of MBA ACT, as well as Commercial Sector Chair.

On behalf of the MBA Executive Committee, we would like to thank outgoing MBA Executive Committee members for their contributions to the Executive Committee throughout their tenure:

Valdis Luks - John Nikolic - Richard Corver

PEOPLE

PEOPLE

MBA SENIOR LEADERSHIP TEAM



MICHAEL HOPKINS
CHIEF EXECUTIVE OFFICER



PAM LE ROUX
FINANCE DIRECTOR



ASHLEE BERRY
MEMBER SERVICES
DIRECTOR



LIZ NAIR
COMMERCIAL
DIRECTOR



JO WHITFIELD
TRAINING DIRECTOR

2021 STRATHNAIRN CHARITY HOUSE



The Project: The Strathnairn Charity House project promises to provide a significant boost to a range of local community organisations in West Belconnen while providing a platform to promote the growing participation of women in the construction sector.

MBA members, led by Kane Constructions, have donated (or provided low cost) materials and labour. All proceeds from the sale of the house will be donated to Hands Across Canberra for distribution to four local charities.

Purpose: The Strathnairn charity house project's purpose is to facilitate opportunities for women in construction.

Thankyou: To all companies who have generously donated towards this project

DESIGNED BY **WOMEN** • BUILT BY **WOMEN** • SOLD BY **WOMEN**

COMMUNITY





WOMEN



MBA WOMEN IN
CONSTRUCTION

WOMEN IN CONSTRUCTION GROUP

Founded in 2018 with the aim of creating avenues for female MBA members to connect with other women working in similar roles or facing similar challenges within their construction-based businesses.

PURPOSE OF THE WIC GROUP

- Provides network opportunities and facilitates greater inclusion of women in the building and construction industry
- Helps women achieve personal and business success through a range of learning sessions and events
- Recognises women for their achievements
- Provides information and advice to support women in their roles

2021 WIC EVENTS

Despite the COVID-19 lockdown, MBA was still able to deliver networking sessions for the WIC Group including:

- International Women's Day Lunch (Face-to-Face)
- Winter Wine Tour (Face-to-Face)
- I'M Possible Challenge (Virtual)
- HBDI Session (Virtual)
- MBA Charity House Tour (Virtual)



WOMEN IN TRADES & WOMEN IN CIVIL

Over the past two years, Master Builders have facilitated two women specific programs across building and civil construction disciplines.

This is a collaboration with Ginninderry SPARK.

Purpose: The outcome for women specific programs are full times jobs in the industry post program.

Programs involve six weeks theory training and four weeks practical placement including:

- White Card
- Asbestos Awareness
- Bullying and Harassment
- Manual Handling

PLANS FOR 2022

MBA has four women specific programs to attract more diversity to the building and construction industry planned over the next two years.

2020-21 HIGHLIGHTS

2X

The number of civil contractors doubled on this year's program.

87%

Of participants on women in trades program completed.



Finalist at the ACT Training Awards for the ACT Industry Collaboration Award for women in civil construction.



Women in trades program participated in the first stage of the charity house project.



Outcome for women specific programs are full times jobs in the industry post program.

MBA ACT IS INVESTING FOR THE FUTURE, TO ENSURE WE CAN CONTINUE TO PROVIDE OUR MEMBERS WITH THE SERVICES THAT ARE NEEDED.



STO - In July 2021, MBA GT purchased Southern Training Organisation. This allows the MBA Group to expand the training courses provided with a focus on high-risk training.



MBA Legal - MBA Legal was established in October 2020 in response to the many requests from members for us to provide more than general advice. MBA Legal continues to grow.



NEW MBA WORKSHOP - MBA Invested in a new workshop to continue to deliver industry leading training.



IT INVESTMENTS - MBA continues to invest in our IT infrastructure and will do so in the coming years.

Recently, we have:

- Implemented the SIMPEL check in system for apprentices on worksites and to be rolled out for visitors to the MBA office in early 2022
- Expanded our range of virtual training short courses
- Updated the MBA web site
- Progressed a major upgrade of our CRM (planned for full implementation in 2022)



INVESTING FOR THE FUTURE



MASTER BUILDERS
AUSTRALIAN CAPITAL TERRITORY

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